

CAPABILITY STATEMENT 2026

INTEGRATED CAMP & FACILITIES MANAGEMENT FOR AFRICA

QFM designs, mobilises and operates integrated support services for mining projects, mining operations and retirement villages. We bring accommodation, catering, housekeeping, laundry, maintenance and site support under one contract, one set of KPIs and one point of accountability — led by an executive team with more than 35 years in remote-site services across Africa and the Middle East.

MINING & PROJECTS

Construction camps, operational villages and remote-site support for mining houses and EPC contractors — from 50 beds to several thousand.

RETIREMENT LIVING

Resident dining for retirement villages and care homes, built on hotel-service standards and healthcare-grade food safety.

LEADERSHIP TRACK RECORD

35+ years in remote-site & integrated FM	7,500+ personnel on a single DRC project	25,000 meals produced per day	5 African countries at once	US\$70m contract portfolios managed
--	--	---	---------------------------------------	---

Career figures of QFM's leadership in prior roles, including Sodexo, International Site Services and Summit On Site.

INTEGRATED SERVICES

Camp design & build

Layout, specification, procurement and construction of camps and villages.

Accommodation services

Room management, housekeeping and laundry to a home-away-from-home standard.

Procurement & logistics

Cross-border supply chains, warehousing and cost-controlled buying.

Resident dining

Restaurant-style service, therapeutic and texture-modified diets, frail-care trays.

Catering & nutrition

Culturally varied menus, packed lunches and shift-work nutrition planning.

Maintenance & utilities

Planned maintenance, water purification, effluent and waste management.

Site support & recreation

Camp administration, access control, convenience retail and helpdesk.

Training & local content

Local hiring, skills programmes, supplier development and malaria control.

OUR MOBILISATION MODEL

01 ASSESS

Site visit, workforce profile, risk and logistics review.

02 DESIGN

Service model, staffing, menus, budget and agreed KPIs.

03 MOBILISE

Local recruitment, training, supply chain and systems.

04 OPERATE

Daily delivery with monthly performance and cost reports.

05 OPTIMISE

Continuous improvement as the project scales.



LIONEL SWARTZ · FOUNDER & MANAGING DIRECTOR

35+ years leading integrated FM, remote-site services and contract catering across Africa and the Middle East. As Operations Director DRC and Project Director at Tenke Fungurume, grew camp populations from 340 to over 7,500 personnel with some 800 staff. Led Sodexo operations across South Africa, Botswana, Lesotho and Eswatini, retaining 14 private hospital contracts (1,760 beds). Founded and ran Summit On Site for twelve years across South Africa, Zambia and Botswana.

[linkedin.com/in/lionel-swartz-7037814](https://www.linkedin.com/in/lionel-swartz-7037814)

SELECTED PROJECT EXPERIENCE OF OUR LEADERSHIP

Project	Location	Scope
Tenke Fungurume copper mine	DRC	Camp services, 340 → 7,500+ personnel
Kamoto Copper	Kolwezi, DRC	Remote-site services
ENRC Luita	DRC	Camp construction & procurement
DRA Boss Mining smelter	DRC	Total camp procurement
PP Rust platinum mine	South Africa	Workforce accommodation turnaround
Kentz Solar	Northern Cape, SA	Total camp FM
Kusile Power Station	South Africa	Project support services

Delivered by QFM leadership in previous roles.

LOCAL CONTENT & COMMUNITY

Host-community recruitment first · on-site skills training · local supplier development · malaria and vector control.

COMPLIANCE

SHEQ management system · monthly KPI and cost reporting · food-safety led kitchens · Member, SA Chefs Association.

**PLANNING A PROJECT?
TALK TO US BEFORE
TENDER.**

+27 60 871 3551 · info@qfms.co.za

www.qfms.co.za

Concept House, Block A, Unit 7, Tijger Valley Office Park, Pretoria
East